2016 Annual Report

ResourceWest is a non-profit community agency that serves low-income families and individuals living in the west metro community. We help people become more connected, more resourceful, and more hopeful about their future. From crisis, to action, to hope: the services of ResourceWest stabilize families and ultimately help build healthier communities one neighbor at a time.

ResourceWest assists families by addressing immediate needs and working toward long-term stability and self-sufficiency. We build a healthier and stronger local community both through direct services and a vast array of collaborations.

OUR MISSION

“To assist people and strengthen community through collaborative programs and connections to resources.”
Who we serve

REACH

Our core programs serve people of all ages and socio-economic backgrounds with a deep impact in the western suburbs. Our children’s programs reach the cities of Minnetonka, Hopkins, Excelsior, Shorewood, Deephaven, Woodland, and Greenwood. We are especially needed by individuals and families who do not meet eligibility criteria for state and county assistance programs or other nonprofit agencies.

BUILDING STRONG COMMUNITIES

To create healthy and vibrant communities, residents need to be able to access pathways out of poverty. Our program model provides access to resources that promote foundational stability in addition to empowering individuals and families to move towards self-sufficiency. As a well-known entity in the community, we have the relationships to meet emerging needs.

“We all do better, when we all do better”

-Paul Wellstone
PROGRAMS

Children and Youth Programs
Provide free school supplies, winter gear and gifts for the holidays for any family that attends the Hopkins and Minnetonka School Districts.

Case Management
ResourceWest’s case managers help families stabilize their situation, and continue to work with them to move to greater stability.

Emergency Bridge Assistance
These one-time emergency grants are most often related to transportation challenges (e.g. gas cards, bus fare cards, car repairs, etc) and healthcare (e.g. prescriptions).

Information and Referral Service
Staff answers questions and offers referrals to other agencies that assist with food, clothing, shelter, healthcare, etc. ResourceWest hosts several outside agencies onsite in recognition of the challenge of limited and costly public transportation in the western suburbs.

FINANCES

The Children’s Programs served 654 households in 2016

**Income**

- Individual Donations: 60%
- Business, Civic and Faith Organizations: 27%
- City, School and Private Grants: 13%

**Expenses**

- Children and Youth Programs: 44%
- Collaborative Programs: 36%
- Social Services: 9%
- Administrative: 11%
STAFF
Tarrah Palm, Executive Director
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MESSAGE FROM THE EXECUTIVE DIRECTOR

I am profoundly impacted by the people I meet every day. The participants are working through such complexity, that the resilience required is so important. As a community resource, we are committed to welcoming and coming alongside all people.

The donors and volunteers give of their resources so generously. ResourceWest has been locally supported for over 23 years – our partnerships with individuals, businesses, faith communities, the Hopkins and Minnetonka Schools, partnering organizations – only increases our capacity to reach the needs of the entire community.

The staff’s knowledge and empathy is critical to supporting participants as they put one foot in front of another. It is critical, to continually learn together, because with learning, comes understanding, which leads to greater compassion.